



**ZONE W BOBCATS
REFUND POLICY**

APPROVED BY ZONE W BOBCATS EXECUTIVE – AUGUST 8TH, 1999

Time Frames:

1. Before their first ice time.
2. After their first ice time but before November 1st.
3. On or after November 1st but before January 1st.
4. On or after January 1st.

Policy:

1. If a player quits before his or her **first** ice time: 90% of full registration fee.
2. If a player quits after his or her **first** ice time but before November 1st: 67% of full registration fee.
3. If a player quits on or after November 1st but before January 1st: 33% of Full registration fee.
4. If a player quits on or after January 1st: No refund.

Notes on Refund Policy:

- The **EFFECTIVE DATE FOR ALL REFUNDS** shall be the date that the **ZONE REGISTRAR** has been informed that the player has quit.
- **A FORMAL LETTER/EMAIL** concerning the matter must also be provided to the Zone Registrar within **SEVEN (7) DAYS** of notification that the player is quitting.
- Refunds in the form of cash **WILL NOT BE ALLOWED** for registrations, or portion of, which were paid using **BINGO CREDITS** or **KIDSPORT**.
- The above refund policy will be applied to **ALL CASES OF PLAYERS QUITTING** including for medical reasons, injuries, relocation, etc.
- The Zone W Bobcats Executive **WILL NOT ACCEPT** appeals concerning our Refund Policy under any circumstances.